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THE REPUBLIC OF UGANDA

MINISTRY OF INTERNAL AFFAIRS
**DIRECTORATE OF CITIZENSHIP &
IMMIGRATION CONTROL**

P. O. BOX 7165,
KAMPALA, UGANDA.

In any correspondence on this
subject please quote No: 01-15/06

04th October 2024

The Director General
Uganda Civil Aviation Authority
ENTEBBE

TEMPORARY EXEMPTION FROM TRAVEL AUTHORIZATION LETTER

Due to ongoing e-immigration system upgrade (URL: www.visas.immigration.go.ug) travelers are unable to access online Visa Services.

As a temporary measure to minimize travel disruptions, airlines should allow travelers destined for Uganda to board without prior e-Visa approval. Upon arrival, the Directorate of Citizenship and Immigration Control will facilitate the issuance of visas.

Please note that this exemption is temporary until our e-Visa system is restored.

Travelers are still required to meet all standard visa requirements and provide necessary documentation upon arrival.

Your usual cooperation is highly appreciated.

A handwritten signature in blue ink, appearing to read 'A. Kasiita-Gowa'.

Apollo Kasiita-Gowa

Maj Gen

DIRECTOR CITIZENSHIP AND IMMIGRATION CONTROL

Copy: Chairman Airline Operators Committee
General Manager- CAA
Commissioner General -URA
Director Airports & Aviation Security